

PROF. DR. SILKE FINKEN

Publikationen

Artikel

- FINKEN, S., RUSP, K. (2023). Optimising the customer experience. Lessons for banks from bigtechs. *Journal of Digital Banking*, 8 (1), 13-29.
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- FINKEN, S. (2022). Fokus Privatkunden. Convenience bei Open-Banking-basierten Zahlungen., *Beyond PSD2: Open Banking - Open Finance - Open Data*.
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